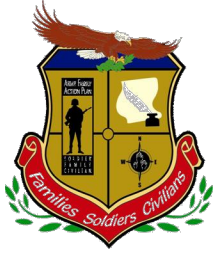


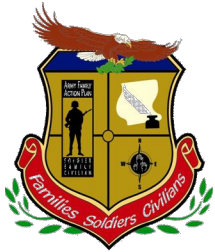


AREA II AFAP CONFERENCE OUTBRIEF



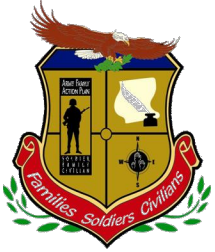
Top 4 Most Valuable Services

1. Commissary
2. Medical Services
3. Housing
4. AAFES and ACS (tie)



Top 6 Most Critical DA Issues

DA Issue #	Issue Summary
507	Household Goods Contracts
38	Increase Federal employment opportunities for family members
577	Non-chargeable R&R leave
497	GI Bill transfer to dependents
524	Unemployment compensation for spouses leaving jobs due to a PCS
578	Permissive TDY for fathers upon birth of a child



CONSUMER SERVICES

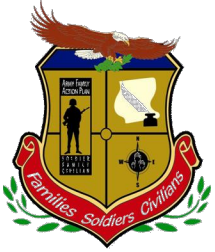
TITLE: Commissary at K16, Sungnam Korea

SCOPE:

Currently the soldiers and family members who live on K16 or in surrounding areas do not have a commissary to meet basic needs. Individuals in K16 area are forced to pay 40% more for groceries off post. The selection is limited in K16 area with no fresh fruits, produce or meats. No commissary at K16 adversely affects soldiers & family members' quality of life.

RECOMMENDATION:

1. Build a commissary at K16.
2. Establish a commissary annex in a currently available facility on K16.



CONSUMER SERVICES

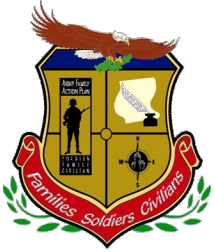
TITLE: AAFES Taxi Cab Customer Service

SCOPE:

AAFES taxi cab customer service is unsatisfactory. Estimated pick-up times are inconsistent, and drivers are discourteous. There is a lack of knowledge in the community about taxi procedures and the points of contact for customer service complaints. The unsatisfactory service causes tardiness and frustration.

RECOMMENDATION:

1. Implement a direct customer service hotline that holds taxi cab personnel accountable for poor service.
2. Disseminate information about taxi procedures and how to file customer service complaints.



CONSUMER SERVICES

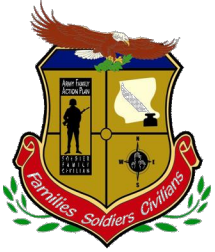
TITLE: Food Service Hours in Area II

SCOPE:

There are no midnight meals in Area II for night shift workers. Multiple units require soldiers to work night shift. Night shift workers do not have place to obtain a prepared meal for their lunch hour.

RECOMMENDATION:

1. Extend hours of dining facility.
2. Require one or more commercial food facilities to have extended hours to support night shift personnel.



FORCE SUPPORT

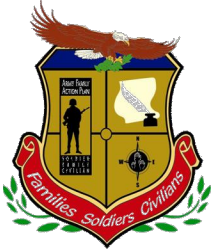
TITLE: Sex Offender Policy

SCOPE:

There is no ARMY policy for sex offenders OCONUS or CONUS. Currently a sex offender lives in military housing. There is no requirement for schools, host country or community to be notified. This creates a potential undue risk to our military community and host nation.

RECOMMENDATION:

1. Create a policy/ regulation restricting sex offenders from OCONUS assignments and base housing.
2. Mandate comprehensive Army policies and supporting regulations that establish standards for sex offender registration.
3. Require Army to track and monitor military personnel, to include soldiers, DA civilians, contractors, and family members, for sex offender status.



FORCE SUPPORT

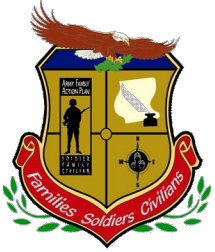
TITLE: Security and Base Safety

SCOPE:

All visitors and vehicles are not subject to the same access procedures across USFK installations. Un-registered vehicles transporting embassy personnel and/or their guests are allowed onto the installations without being searched or documented and have unrestricted access to the installation after dropping off embassy personnel. Embassy personnel guests are not subject to the same access procedures through the Defense Biometric Identification System (DBIDS). This poses security risks to the military installation and its personnel.

RECOMMENDATION:

Enforce standard installation access procedures of personnel and vehicles regardless of diplomatic status and terminate access to un-registered vehicles.



FORCE SUPPORT

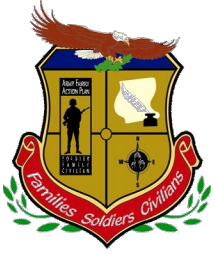
TITLE: Umbrella Use in Garrison

SCOPE:

With the exception of females in Class-A/B uniforms, service members are not authorized to use an umbrella during inclement weather in garrison. Downpours are common with little to no warning in areas with high humidity like South Korea. Wet uniforms look unprofessional, can diminish morale, and increase health concerns.

RECOMMENDATION:

Authorize soldiers in garrison the use of black umbrellas while in duty uniform.



HOUSING & RELOCATION

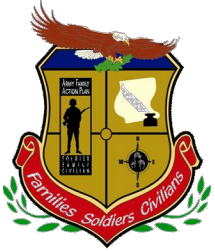
TITLE: Bus Stop Improvements

SCOPE:

Post bus stops do not have shelters or present shelters are in disrepair. Changing demographics have resulted in new bus stop locations. Shelters at existing bus stops are unsafe due to termites and/or weather conditions. Inclement weather and the state of disrepair cause hazards to soldiers. The hazards include, but are not limited to, risk of injuries and exposure to cold weather conditions.

RECOMMENDATION:

1. Repair existing bus stops.
2. Build shelters at bus stops that do not currently have them.



HOUSING & RELOCATION

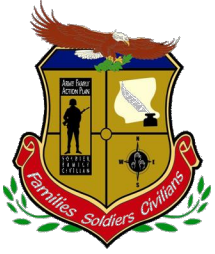
TITLE: Air Conditioner Guidelines

SCOPE:

Air conditioner guidelines are unrealistic for this geographical region. As per Eighth Army Reg 700-1, air conditioners are turned off after three out of five days of 85° or below. Humidity is not considered as a factor. Uncomfortable conditions impact sleep cycles and quality of life.

RECOMMENDATION:

Change the current regulation to better reflect the weather conditions before the air conditioning is turned off.



HOUSING & RELOCATION

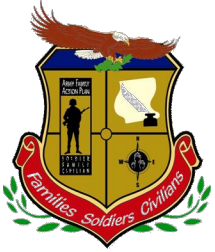
TITLE: Traffic Control Signs

SCOPE:

Traffic control signs throughout Area II are unclearly marked or inaccurate. There are many areas with no posted speed limit signs and others with multiple speed limit signs. For example, in the vicinity of the Youth Services building, there are three different speeds posted (25 km, 25 km when lights are flashing, and 40 km). Unclear traffic control signs lead to driver confusion which can threaten the safety of pedestrians and other drivers.

RECOMMENDATION:

1. Ensure traffic control signs are accurate.
2. Eliminate unnecessary speed limit signs.



FAMILY SUPPORT

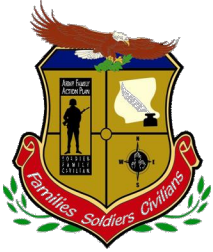
TITLE: Additional Cost of Fresh Fruit in School Cafeterias

SCOPE:

Fresh fruit is only available “a la carte” at a high price in school cafeterias. Fresh fruit cannot be purchased with a meal card. This requires children to bring additional cash to cover cost.

RECOMMENDATION:

1. Eliminate or decrease the additional cost of fresh fruit.
2. Make the fruit available to purchase with meal card.



FAMILY SUPPORT

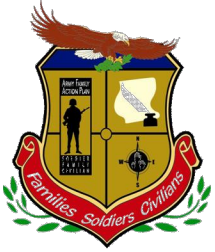
TITLE: Hiring Third Country Nationals for Child Care

SCOPE:

Status of Forces Agreement (SOFA) personnel are not permitted to sponsor third country nationals (TCN) for child care in Korea. SOFA personnel need stable childcare in order to submit a legitimate family care plan and support a dual income family. Hiring restrictions of TCNs limits the options of sofa personnel.

RECOMMENDATION:

1. Amend SOFA to allow the hiring of TCNs for child care by SOFA personnel.



FAMILY SUPPORT

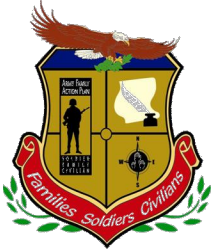
TITLE: Central Mail Room in Area II

SCOPE:

There is no central mail room in Area II. Soldiers are authorized an individual mailbox but are not provided one by some units. When the soldier is deployed, family members cannot access their mail conveniently. This creates undue hardship.

RECOMMENDATION:

1. Set up a central mail room in Area II with individual mailboxes.



TEENS

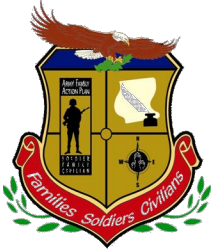
TITLE: Overseas College Representation

SCOPE:

There are not enough variety of colleges invited to overseas DoD schools. Students are limited in pursuing different colleges due to travel and cost. Current students do not receive equal opportunities compared to state-side students.

RECOMMENDATION:

1. Allow a giant college fair for the overseas DoD schools.
2. Notify more well-known colleges that their presence is desired overseas.
3. Coordinate face to face meetings with undergraduates admissions officers for students overseas.



TEENS

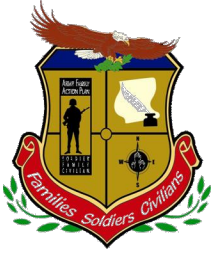
TITLE: High School Lunch Discount

SCOPE:

It costs too much to buy lunch every day at AAFES/MRW facilities. There is no cafeteria at the high school. The cafeteria at SAES is overcrowded during lunch and stops serving too early. As a result, high school students don't eat lunch or pay too much to eat.

RECOMMENDATION:

1. Provide AAFES/MWR discount cards for high school students to use at off-campus facilities M-F 1200-1330.
2. Decrease prices for high school students at off campus facilities M-F 1200-1330.
3. Provide daily specials for high school students at off campus facilities M-F 1200-1330.



TEENS

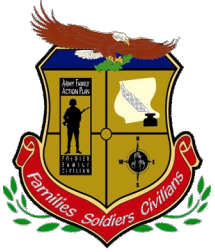
TITLE: Teen Center Advertisement

SCOPE:

There is a lack of detailed advertisements for Teen Center functions. There are no specifications for sign-up and payment for the events. Certain programs are not advertised at all. Due to lack of advertisement, many teens are unable to participate in events.

RECOMMENDATION:

1. Provide announcements for upcoming events through the school intercom.
2. Publish advertisement for upcoming events on the school paper, post paper, and student email (via the intranet gaggle.net).
3. Notify teens about upcoming events through radio announcements and TV broadcasts.



AFAP WEBSITE

- <http://www.myarmylifetoo.com>
- Click on Getting Involved
- Click on AFAP
- Click on AFAP Update